



The most important role in running a successful organization, is helping all employees perform at their highest level. The individuals who have the most impact on achieving those high levels of performance are your managers and supervisors.

FOCUSED Leadership development ONLINE provides all levels of managers and supervisors with the tools needed to effectively reinforce leadership principles at division and department levels, as well as, applying the skills in broader, more universal applications of leadership within the organization.

The following leadership development concepts are included in the library of topics available to each group. Each group selects their preferred topics. Each topic is an interactive experience with discussion and sharing of best practices. Each participant learns from the program content and the knowledge of others in the group.

- Leadership vs. Management
- Ethics in Leadership
- Fair Process
- Company Culture – Understanding the Foundation
- Personality Styles in the Workplace
- Setting the Example of Accountability
- Defining Who I Am as a Leader
- Leadership Transparency and Authenticity, Building Trust and Gaining Buy-in
- Setting and Reinforcing Expectations
- Building Healthy Workplace Relationships
- Effective Communication
- Leading Change
- Providing Effective Feedback
- Recognition and Reward
- Working with Negative Behaviors, Entitlement Attitudes and Difficult People
- Leading Effective Meetings
- Workplace Conflict
- Developing Yourself and Your Team
- Walking the Talk
- Putting it all Together, and Sustaining the Results

To reserve your seat(s) at **FOCUSED Leadership development ONLINE**, please contact Bonnie Sussman-Versace at bversace@focusedllc.net, 610.301.2194 – **TODAY!**